

## Business Readiness Checklist

Everything your business needs to audit before the PSTN and ISDN switch-off. Tick off each item to find out where your business stands

How to use this checklist: Work through each section and tick every item that applies to your business. If you tick anything under a red section, action is needed before January 2027. Once completed, ICA is offering you a free, independent consultation and we will tell you exactly what needs to change and also help you plan the migration

**82%**

of UK SME's don't yet have a plan

**82%**

of businesses don't know it's happening

**100%**

cost increase for existing legacy infrastructure

**45%**

rise in PSTN failures in 2024

**> 9**

months until the final deadline

**1**

decision for your business

### 1- Phone Systems & Lines

**ACTION REQUIRED**

**Traditional Landline (PSTN)**  
Any analogue phone line connected via copper cable

**ISDN Lines**  
Business digital phone lines - ISDN2 / ISDN30

**On-Premise PBX Phone System**  
Physical office phone system connected to ISDN/ PSTN

**DECT/ Cordless Handsets**  
Wireless handsets tied to a PSTN or ISDN base unit

**Fax Machines**  
Any fax line running over a copper phone connection

**SIP Trunks - Legacy Infrastructure**  
SIP connections still running through PSTN - hardware

### 2- Broadband and Connectivity

**ACTION REQUIRED**

**ADSL Broadband**  
Internet delivered over a copper phone line

**FTTC Broadband**  
Fibre to the cabinet

**WLR (Wholesale Line Rental)**  
Broadband bundled with traditional BT line rental

**Backup/ Failover using copper**  
Secondary internet connections running on PSTN

### 3- Security and Safety Systems

**CRITICAL**

**Intruder Alarm Systems**  
Alarm panels that dial out over a phone line to a monitoring centre

**Fire Alarm & Detection System**  
Fire panels with auto-dial capacity

**CTTV System (Remote Monitoring)**  
Physical office phone system connected to ISDN/ PSTN

**Door Entry & Access Control**  
Intercom or door release systems connected to phone line

**Lift/ Elevator Emergency Phone**  
Legal requirement- must have a working emergency call connection

**Panic / Lone Worker Alarm**  
Personal safety devices that connect over PSTN

### 4- Payment and Business Systems

**REVIEW NEEDED**

**EPOS/ Card Payment Terminals**  
Internet delivered over a copper phone line

**Vending or Franking Machines**  
Fibre to the cabinet

**Meter Reading/ Utilities auto-dial**  
Broadband bundled with traditional BT line rental

**Building Management Systems**  
Secondary internet connections running on PSTN

### 5- Are Your Costs Already Rising?

**CHECK YOUR BILL**

**Line Rental Cost Increase**  
Internet delivered over a copper phone line

**Call Charges Increasing**  
Fibre to the cabinet

**Maintenance or Repair Required More**  
Broadband bundled with traditional BT line rental

**Contract Renewal Quotes Higher**  
Secondary internet connections running on PSTN

#### Ticked Anything? Here's what to do next.

If you have ticked one or more items in sections 1-4, you need to act before January 2027. ICA offers free, independent consultations - we'll audit your current infrastructure and identify everything that needs to be changed. We will find the right solution for your business.

**No single- supplier bias. No sales pressure**

#### Unsure of Anything? Get in Touch

If you have ticked one or more items in sections 1-4, you need to act before January 2027. ICA offers free, independent consultations - we'll audit your current infrastructure and identify everything that needs to be changed. We will find the right solution for your business.

**No single- supplier bias. No sales pressure**

